



Privacy Policy

Effective Date: Oct 31, 2025

Last Updated: Oct 31, 2025

1. Overview

MD Connect Referral Management (“MD Connect,” “we,” “our,” or “us”) respects your privacy. This Privacy Policy explains how we collect, use, and protect information within the MD Connect Referral Management application (“App”).

The App is intended for authorized healthcare professionals and administrative staff to create, manage, and track patient referrals securely and efficiently.

2. Information We Collect

We collect only the information needed to enable secure referral management and user authentication.

Type of Information	Examples	Purpose of Use
User Information	Name, email, phone number, organization, role	Account creation and authorization
Referral Data	Patient identifiers and referral details entered by authorized users	Facilitate and track referrals
Attachments	Clinical summaries, reports, supporting documents	Secure information exchange
Technical Data	Device type, OS version, usage logs, crash reports	Performance and security monitoring

3. Use of Information

- Authenticate users and manage access rights.
- Create, send, and track referrals between authorized participants.
- Ensure data security and regulatory compliance.
- Analyze aggregated usage to improve functionality.

We do **not** sell, rent, or trade personal information.

4. Data Security and HIPAA Alignment

All data is encrypted in transit and at rest (SSL/TLS, AES-256). Access is role-based and restricted to verified users. The App and its infrastructure follow HIPAA privacy and security principles for handling Protected Health Information (PHI).

5. Data Retention and Deletion

Data is retained only as long as required by the organization or regulatory guidelines. Users may request data deletion by contacting **support@mdconnect.com**.

6. Information Sharing

We share information only with:

- Authorized users within the referral network.
- Service providers performing functions on our behalf under confidentiality agreements.
- Regulatory agencies when legally required.

7. User Rights

Authorized users may request to access, correct, or delete their data by emailing **support@mdconnect.com**. Verified requests are processed promptly.

8. Policy Updates

We may update this Privacy Policy periodically. Material changes will be communicated within the App or by email.

9. Contact

If you have any questions or concerns about your privacy:

Email: support@mdconnect.tech

Phone: (407) 790-7860

Mailing Address: 541 S Orlando Ave #301, Maitland, FL 32751